Description of Program:
Roseman University of Health Sciences understands that computers are a critical component to your successful academic experience and that the investment you make in developing strong technology skills will have a direct impact on your professional future. To support your quest for excellence as a student and a graduate, Roseman has introduced the 1:1 (pronounced one to one) Student Computing Initiative, designed to help you affordably acquire, maintain and use a laptop computer throughout your academic career. 1:1 means a new Dell laptop computer package will be provided to you upon matriculation. These packages include an extended battery and service warranty, onsite support, just-in-time repair, and discounted software bundles you'll need for your classes. The computer will be procured by Roseman, with ownership being transferred to each student once all appropriate fees are received.

The Roseman University of Health Sciences Campus was designed with 1:1 computing in mind — with wireless Internet access throughout the campus, web-accessible software, and a service center located ON campus! Going wireless and portable with your own laptop offers you the full benefits of 1:1 computing at Roseman. You can study anywhere on campus, as well as get help and repairs on campus in the Technology Services Help Desk. You will have easy access to Roseman's online network of scholastic services, academic tools, and course resources. Your laptop comes with Dell's standard three year warranty (four year warranty is provided for the DMD program), as well as Dell's Complete Care program covering things such as accidental damage to your laptop. When addressing any service need you may have, Roseman will adhere to the terms and conditions of the warranty and Complete Care program as set forth by Dell.

- The specific terms and conditions of the standard warranty are located on Dell's website at: http://www.dell.com/content/topics/global.aspx/policy/en/policy?c=us&l=en&s=gen&~section=010
- The specific terms and conditions of the Complete Care program are located on Dell's website at: http://www.dell.com/content/topics/global.aspx/services/client_support/completecare_svc?c=us&cs=19&l=en&s=dhs&redirect=1

Loss or Theft of the Laptop:
In the event of loss or theft, you will need to contact the Technology Services Help Desk to initiate the replacement laptop procedure. If the loss or theft occurs on campus, in addition to contacting the Technology Services Help Desk, you will also need to contact the University's Facilities Management unit to fill out an incident form.

It is recommended that you check with your (or your parent's) renter's or homeowner's insurance to get coverage for the laptop in case of loss or theft of the computer. If the insurance companies ask for a "bill of sale" for the laptop, you can use your Roseman University Payment Agreement to provide proof of payment. If additional information is needed, the User Services Director can provide the student with a letter stating the make, model, serial number, and the cost you are responsible for in case of loss or theft of the computer.

The laptop replacement charge will be added to your tuition. Loaner laptops may be checked out for a maximum of two weeks while the replacement laptop is being ordered/processed.
Please note Dell’s standard warranty or Complete Care program does NOT cover loss/theft.

Roseman University of Health Sciences is not responsible for loss or damage to personal property. All personal property brought to Roseman University of Health Sciences is brought at the owner’s risk. Roseman University of Health Sciences assumes no liability of any kind for all personal property.

Partial Refund of Technology Equipment Upon Withdrawal from the University:
Students withdrawing from the program may receive a partial refund of the technology equipment purchase according to the University’s published refund policies. The equipment must be returned in the same condition that it was when issued, with all provided parts and accessories, and at the time of withdrawal. A Technology Services Help Desk representative will sign the student’s withdrawal form when the equipment is returned and deemed to be in good condition. Refund amounts will be calculated if withdrawal occurs on or before the student completed 60% of the enrollment period for which financial assistance was awarded and technology equipment was purchased.

It is a privilege to offer you this beneficial technology service. Information regarding the exact specifications will be provided to admitted students within two months prior to the start of the academic year. In the meantime, should you have any questions regarding the 1:1 Student Computing Initiative, please contact Technology Services:

Nevada Campus:
nvhelpdesk@roseman.edu
(702) 968-2030

Utah Campus:
uthelpdesk@roseman.edu
(801) 878-1010